

RESUME

NAME: ASHWINI S. AHER

Contact No :- 7720073383

Email :- ashwiniaher102@gmail.com

CAREER OBJECTIVE:

Analytical Technical support representative adept at resolving complex network issues. Critical thinker who addresses customer support issues quickly and who consistently exceeds performance standards, Level-headed and calm in stressful situation with well-developed people skills.

ACADEMIC PROFILE:

Course	Year of Passing	University/Board	Percentage	Class
Diploma (I.T.)	2011	MSBTE	62.67%	1 st Class
S.S.C.	2008	Pune University	78.30%	Distinction

TECHNICAL SKILL:

Operating System – Windows 98/XP/2000/7/8/10, Ubuntu

Hardware – PC repair, Configuration, Peripherals, Switches, Routers, Printers

Networking – LAN, WAN, TCP/IP

WORK EXPERIENCE:

- Experience:

Technical Assistant, 21st July 2014 to to Current

K. K. Wagh Engineering College, Nasik

- Provide thorough support and problem resolution for students.
- Maintain composure and patience in face of difficult student situations.
- Assist technical Assistant's in accounting as needed
- Maintained networked printer and connections, installed software, Performed Hardware and software upgrades.
- Installed and configured Operating System.
- Assisting users with technical queries, new equipment and software etc.
- Hardware troubleshooting
- Network troubleshooting

- Industrial Experience:

Data Entry Operator, 5th Sep. 2012 to 31st Oct. 2013\
Datamatice Global Service Pvt. Ltd. Nasik

PERSONAL DETAILS:

Name : - Ashwini Sunil Aher
Date of Birth : - 14th May 1992
Current Address :- Flat No. 14, 'Adiraj' Apartment, Shanti Nagar
Makhamalabad Road, Nasik- 422003
Contact No :- 7720073383
Email Address :- ashwiniaher102@gmail.com
Nationality :- Indian
Marital Status :- Married
Hobbies :- Drawing and Mehendi.

DECLARATION:

I hereby declare that all the information is written by me and it is correct. I also provide required document whenever necessary.

Place: Nashik

(Ashwini S. Aher)

Date: