

RUTAMBARA GADHAVE

E-mail: rutambaragadhve@gmail.com

Mob: +91-7410793064, 8605732761

Professional Summary

- 1.6 years of experience in a Desktop Support Engineer.
- Provide technical support for software reconfigurations to aid in function customization.
- Network with LAN/WAN and active directory for continuous company connection.
- Self-motivated, fast learner and eager to learning new technologies.
- Excellent Problem solving, Analytical and communication skills.

Experience

- Technical Support Engineer at **Current Taxbona Infotech** From Jan 2020 to till now.
- Desktop Support Engineer at **Sunprime Infotech** From June 2018 to June 2019.

Technical Skill

- Installation of application software troubleshooting.
- Installation of various O.S. like Windows 7,8,10.
- Troubleshooting and network Related Issues.
- Installation of Antivirus software.
- Computer Basics, MS Office, Excel.
- Knowledge of outlook configuration.
- Basic Knowledge of Networking.
- Basic Knowledge of routers and switches.
- Routers - Cisco, HP, D-link (Cisco 1800/1900/2800/2900/3800/7200) series
- Switches- Cisco, HP, D-link (Cisco 6500/4500/3560/2900/C500).
- Protocols: Routing- OSPF, EIGRP, RIPv 1, RIPv 2.
- Switching-STP, HSRP, VRRP, Ether channel.
- LAN- Ethernet, TCP/IP.

Role & Responsibilities with Current Taxbona Infotech

Role Technical Support Engineer

Responsibilities

- Working as a Taxbona GST Software.
- Skilled in SQL, Customer Service, Management, Leadership, and Microsoft SQL server.
- Troubleshooting and fi network Related Issues.
- Installation of Sql server 2008 R1 and R2 and client installation and then installation of taxbona gst software.
- Working with computer hardware and software for resolving the troubles and provide solutions to technical problems that may arise in an organization. Answering phone calls, writing replies to emails and excelling in customer service .Providing technical solutions to different problems of clients by taking help of different tools.
- Set up all network LAN connections.
- Basic knowledge Troubleshooting Desktop Operating System Problems.
- To Solve the SQL Installation error of the server and client pc.
- Provide the support to the client like exporting and importing file and basic knowledge of gst software..
- Creating reports and creating Json file and also basic knowledge of gstr1, gstr2 ,auditing etc.
- Using Teamviewer and Anydesk and also take remote control.

Role & Responsibilities with Sunprime Infotech

Role Desktop Support Engineer

Responsibilities

- Installation of application software troubleshooting.
- Installation of various O.S. like Windows 7,8,10.
- Troubleshooting and fi network Related Issues.
- Installation of Antivirus software.
- Use MacAfee Enterprise security to manage and regulate all network traffic.
- Set up all network LAN connections, and installed all applications.
- Basic knowledge Troubleshooting Desktop Operating System Problems.
- Antivirus handling experience.
- Worked as a Outlook Configuration. Use outlook for sending and receiving mails.
- Use lotus notes and knowledge of the take remote control.

Projects

FINAL YEAR PROJECT AUTOMATIC STAMPING MACHINE USING PLC.

Project Description Stamping Machine is one of the principle machines in stamping industry and printing industry. It is mainly used as the name indicates to stamp the logo or any other symbol.

Industrial Detection system

Project Description- The system is specially designed and developed for industrial Application. Metal detectors are using electromagnetic induction to detect metal.

Education

- B.E (Electronics and Telecommunication Engineering) from Pune University in 2018

Co-Curricular Activities

- Publication of the Paper entitled AUTOMATIC STAMPING MACHINE USING PLC Published in IJCRT (www.ijert.org) Impact Factor Volume 6 Issue 1 March 2018.
- Completed MCP (70-698 70-742) and CCNA Routing and Switching (2500-1800) Training From I future Technologies Pvt. Ltd

Personal Information

Date of Birth: 12th August 1995

Marital Status: Single

Language: English, Hindi, Marathi

Address: FL No. 2, Godavari Heritage, Gayatri Nagar, Sidharth hotel, Dwarka, Nashik- 422011

Declaration

I hereby declare that all the above information given by me is true of my best knowledge.

Place:

(RUTMABARA GADHAVE)